



Date: August 10, 2020  
To: St. Patrick High School  
From: Quest Food Management Services  
Re: Fall Food Service Plan & Preventative Measures

---

Dear St. Patrick Community:

As you are aware, St. Patrick High School will be opening in the fall and lunch will be served. Quest Food Management Services is busy reopening the kitchen and making modifications to the program to ensure safe serving. The menu has been modified and will include all grab and go pre-packed meals. Both hot and cold entrees will be offered on a daily basis.

Although there will be modifications to the “way” we serve our food during this time, we want to assure you that the quality of “what” we serve will not change. We will be preparing meals daily, from fresh, high quality ingredients that adhere to Quest’s Food Philosophy. Modifications to the way we serve are outlined below:

#### **Menu and Service Modifications**

**Quest has made modifications to ensure your meal is served in the safest and freshest way possible.**

**These service changes include:**

- Eliminating self-serve options including salad, veggie and fresh fruit bars.
- Increasing grab and go meal options.
- Purchasing sustainable and earth friendly disposable packaging when available.
- Eliminating shared condiment stations and providing individual condiment packets.
- Utilizing wrapped cutlery or touchless dispensaries for cutlery.
- Encouraging a cashless payment system and/or touchless transactions wherever possible.
- Expanding mobile ordering and contactless delivery and pick-up.

#### **Safety & Sanitation Enhancements**

- Posting appropriate signage and floor decals to maintain social distancing.
- Wearing proper personal protective equipment (PPE) including gloves and masks.
- Protecting our guests and our employees with the addition of barriers at check-out and pick-up areas.
- Increasing the frequency for sanitizing our work stations, tools, equipment, and high touch surfaces.
- Sanitizing surfaces between each customer transaction when touchless pay is not possible.

### **Quest Employee Safety and Sanitation Practices**

**Quest requires all employees, vendor or visitor, volunteers or guests to abide by the recommendations provided by the CDC which include:**

- Staying home if sick.
- Checking temperatures daily.
- Implementing daily health checks for symptoms.
- Designating an employee to monitor that social distancing and increased sanitation guidelines are adhered to.
- Redesigning workflows to ensure social distancing in our kitchens and workspaces.

If you should have any questions, please do not hesitate to reach out to Quest's District Manager, Anthony Ferrazzuolo, at [anthony@questfms.com](mailto:anthony@questfms.com) or Rhonda Newcomer, Food Service Director at [rnewcomer@questfms.com](mailto:rnewcomer@questfms.com) .

Sincerely,



Nick Saccaro  
President